

**GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA**

UNSTARRED QUESTION NO:443
ANSWERED ON:28.02.2008
MISLEADING ADVERTISEMENTS BY AIRLINES
Jindal Shri Naveen

Will the Minister of CIVIL AVIATION be pleased to state:

- (a) whether the Government's attention has been drawn to deceptive advertisements by some airlines offering lowest fares ranging from Rs. 50 to Rs. 500 but taking hidden charges upto Rs. 2000;
- (b) if so, the details thereof;
- (c) whether fuel surcharge and congestion charges are being imposed as taxes by them; and
- (d) if so, the action taken to ensure total transparency in ticketing practice and ban misleading advertisements?

Answer

MINISTER OF STATE (INDEPENDENT CHARGE) OF THE MINISTRY OF CIVIL AVIATION(SHRI PRAFUL PATEL)

(a) to (d):- Some airlines were showing fares as basic fare and Taxes.They were including Passenger Service Fee,congestion charges and fuel surcharge under the heading taxes/surcharges The Government noticed this anomaly and asked the airlines through DGCA to indicate the correct position. Now the airlines have started clearly indicating various components of the ticket correctly on their website/tickets.